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Approved By		MD	Date	18.11.2022

## Quality Policy

The ultimate responsibility for quality management and continual improvement rests with the Leadership of Redheads TMS Turbomaschinenservice SA (Pty) Ltd

In this respect, we hereby confirm our commitment to our quality management system through:

- Active Involvement and accountability of Leadership
- Aligning quality with wider business strategies to enhance and monitor performance
- Promote the Process Approach throughout our organisation
- Enhancing Customer Satisfaction by identifying risks and opportunities (Risk-based thinking)
- Setting Measurable Quality Objectives
- Supporting all personnel to achieve quality in their own spheres of activities.
- Compliance with all applicable requirements of the ISO 9001:2015 standard
- Continually improving our quality
- The Leadership hereby also confirms the support for the policies and procedures set out in the documentation of the quality management system and urges all employees to conform to their contents. This Quality Policy shall be part of the general Induction training for new staff.
- It is the general policy of *Redheads TMS Turbomaschinenservice SA (Pty) Ltd* that the quality management system will be in conformance with all relevant requirements of ISO 9001:2015.
- Compliance with all applicable legislation, standards and client requirements in the running of our business.

## Company Mission Statement

*Ensuring that Power Producing companies have reliable  
and well-maintained equipment*

Date: 2022/11/18

Signature of MD

